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Samantha Nestor, First Selectwoman

FOR IMMEDIATE RELEASE

October 16, 2025

Town of Weston Provides Update on T-Mobile Lease at Norfield Road Tower

First Selectwoman Samantha Nestor and the Town of Weston would like to share an important update with residents and local T-Mobile customers regarding the future of T-Mobile's presence on the telecommunications tower at Town Hall.

We have been formally notified by T-Mobile that the company has made the decision to discontinue its wireless operations on the tower located at 56 Norfield Road. As part of this decision, T-Mobile will be removing its equipment from the site. T-Mobile will remain on the tower located at the Town's Transfer Station.

As many residents may know, T-Mobile previously declined to pay a market-based rent for use of the Norfield Road tower—rent that reflects the same factors and terms already accepted by both Verizon and AT&T. Instead, T-Mobile made the choice to deactivate its equipment, directly affecting its own customers.

In recent weeks, the Town met with a new representative from T-Mobile. During that meeting, we were informed that the recent service disruptions were part of a "test" conducted by T-Mobile to determine coverage levels without the Town Hall site. According to T-Mobile, that test yielded approximately 80% coverage without the tower.

Following that, T-Mobile presented the Town with a revised lease offer. While this proposal included a higher rent, the overall terms were heavily skewed in T-Mobile's favor and did not align with the balanced agreements we've reached with other carriers. T-Mobile indicated there was "zero room for discussion" on their proposal.

In the interest of keeping the conversation going, the Town adjusted its position and extended a counter-offer that would protect the public's interest while leaving room for compromise. Unfortunately, T-Mobile promptly rejected that offer and confirmed that it would proceed with removing its equipment from the tower.

We understand how critical reliable cell service is to our residents and businesses. At the same time, we have a responsibility to manage public resources with fairness, consistency, and long-term stewardship in mind. We remain committed to ensuring that all agreements reflect those values.

The Town remains open to further dialogue with T-Mobile should they change their position in the future. At this point in time, it appears as if the T-Mobile service interruption will be permanent. As a reminder to residents and local T-Mobile customers:

- If I have service through T-Mobile, should I consider switching to another carrier?

That's a very personal decision. Verizon and AT&T currently have agreements with the Town and are providing service from the tower. Some residents have already asked those carriers about switching, especially to find out if they'll help cover cancellation fees. Other residents have contacted the Better Business Bureau to seek a remedy. If you're a T-Mobile customer, you may want to do the same.

- Can T-Mobile customers still call 911?

Yes—always. By law, 911 calls must be connected no matter which carrier you have. So long as Verizon and AT&T are providing service from the tower, T-Mobile subscribers will be able to use their cell phones to make 911 calls.

For the public's awareness below is a comparison of the lease terms offered by T-Mobile and the terms agreed to by Verizon and AT&T:

Weston, CT
Summary Lease Provision Comparison – 56 Norfield Road

Lease Provision	AT&T and Verizon Leases	T-Mobile Proposed Lease
Annual Rent	\$89,500 Average Rent	\$55,000 - 39% Less
Initial Lease Term	15 Years – Guaranteed	5 Years - Guaranteed
Renewal Option	5 Years – Guaranteed	5 Years – Non-Guaranteed
Annual Rent Escalation	3%	2.5% - 17% Less
Late Payment Fees	5% Penalty & 18% Interest	None
Legal & Engineer Review Fee Reimbursement	\$10,000	None
Structural Engineer Review Fees of a Proposed Modification	100% Reimbursement	None
Annual Engineer Report of Tower	Reimbursed by Carriers	None
Equipment Expansion & Additions	Up to a 10% increase after which rent increases occur	Unlimited with no rent adjustments
Termination Provisions	Very Limited	T-Mobile may terminate for any or no reason at all
Lease Assignment Rights	Limited to affiliated companies	Upon written notice to Town